How can a global organization meet complex safety reporting needs?

SAP Partner Sodales Solutions helped Schindler Group move its business forward while adhering to strict safety and regulatory requirements.

More than a billion people each day travel quickly and safely using escalators, elevators, and moving walkways manufactured by Schindler Group. With installations in office buildings, airports, shopping centers, industrial buildings, and more, Schindler puts the safety of its employees and customers at the center of business operations. It has over 1,000 offices in more than 100 countries, as well as production sites and research and development facilities in the U.S., Brazil, Europe, China, and India. In an effort to create holistic safety policies and processes across global operations, the company needed to centralize the employee experience for health and safety compliance. It was looking to replace an outdated, internally developed tool for tracking health and safety issues onsite. With an app from SAP partner Sodales Solutions, the company met its complex safety reporting requirements while providing connectivity to the company’s SAP SuccessFactors-based HRMS system.
Discovering the right solution on SAP App Center helped Schindler Group employ a holistic approach to employee health and safety.

Before: Challenges and Opportunities

• Integrate, streamline, and facilitate health and safety processes to align with global and local regulations, reduce the lost-time and injury-frequency rate, and protect employees and customers worldwide
• Instantly identify potential health and safety risks across global production sites
• Improve corrective-action processing for health and safety with integrated user data
• Pinpoint gaps in learning and better target programs using employee, site incident, and training history data

Solution: Enterprise Health, Safety & Environment from Sodales Solutions

• Provides an end-to-end integrated environment for managing health and safety incidents using country compliant forms, claims, disability management, audit and inspection checklists, disciplines, ergonomics assessments, Hazard/Near Miss, OSHA compliance, and more
• Available on SAP App Center

Outcomes

• Alignment with global and local regulations, which reduced the lost-time and injury-frequency rate, improved employee experience, and continues to protect employees and customers worldwide
• Improved corrective-action processing for health and safety with integrated user data
• Ability to better assess gaps in learning and target programs using employee, site incident, and training history data

"In our business, everything happens in the field. Working with the Sodales platform, Schindler was able to implement a solution that met its complex safety reporting requirements while providing connectivity to the company’s SAP SuccessFactors-based HRMS system. Those requirements included strict adherence to Schindler’s security and privacy rules, something that made the SAP Cloud Platform and Sodales an essential part of the company’s requirements. The Sodales platform helps us streamline and facilitate organizational alignment with new safety regulations at the global and local level with appropriate modernization across business processes."

Frédéric Bertrand, Program Manager – Safety and Health at Schindler