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# How Are People and Processes Driving Elevators, Escalators, and Walkways Staying Safer with Holistic Safety Management?



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More than a billion people each day travel quickly and safely using escalators, elevators, and moving walkways manufactured by Schindler Group. With installations in office buildings, airports, shopping centers, industrial buildings, and more, Schindler puts the safety of its employees and customers at the center of business operations. In an effort to create holistic safety policies and processes across global operations, the company needed a centralized health and safety management solution to both nurture a culture of behavior-based safety and help identify potential problems before they happen.

Already using the SAP® SuccessFactors® Learning solution, Schindler chose the Employee Health & Safety app from Sodales, built on SAP Cloud Platform. The app helps manage health and safety requirements, such as site management and audits, corrective actions and reporting, and disability claims. This, combined with learning tools and powerful cloud-based analytics solutions from SAP, make it possible for Schindler to streamline and standardize safety management while keeping ahead of safety issues across the enterprise. The result is a better-prepared workforce, a safer workplace, and continued smooth rides up, down, and across for people all over the world.



“Safety is a top priority at Schindler. We needed a safety solution that could meet the specific needs of our business but that was also simple to use – helping us **streamline safety processes, improve safety behavior, and reduce incidents at our sites around the world.**”

Louis DeLoreto, Corporate Vice President of Schindler Corp Safety and Health, Schindler Group

Since its founding in Switzerland in 1874, Schindler Group’s elevators, walkways, and escalators have been installed across more than 140 countries. The company values both the safety of the people using its machinery as well as the employees manufacturing it. With the Employee Health & Safety app from Sodales – an extension for the SAP® SuccessFactors® Learning solution built on SAP Cloud Platform – Schindler is improving safety enterprise-wide.



>140

Years of engineering innovation and leadership in the mobility sector



1 billion

People moving on Schindler elevators, walkways, and escalators each day



1,000

Branch offices as well as production sites and R&D facilities in the United States, Brazil, Europe, China, and India



# Nurturing a Culture of Enterprise-Wide Safety with Sodales and SAP® Solutions



SAP SuccessFactors 

Featured Partner



80%

Increase in corrective safety action processing with integrated user data

Real-time

Analytics that eliminate delays in communication

Employee safety is crucial to Schindler Group’s culture, reputation, and bottom line. To integrate safety processes, ease compliance, and reduce incidents, the company chose the Employee Health & Safety app from Sodales – an extension app for SAP SuccessFactors Learning built on SAP Cloud Platform. Now, it can better train employees and identify potential safety issues faster.

## Before: Challenges and Opportunities

- Integrate, streamline, and facilitate health and safety processes to align with global and local regulations, reduce the lost-time and injury-frequency rate, and protect employees and customers worldwide
- Instantly identify potential health and safety risks across global production sites
- Improve corrective-action processing for health and safety with integrated user data
- Pinpoint gaps in learning and better target programs using employee, site incident, and training history data

## Why SAP and Sodales Solutions Inc.

- Advanced predictive analytics and detailed KPI reporting, made possible by SAP Cloud Platform, SAP Leonardo, SAP Analytics Cloud, SAP HANA services in the cloud, and SAP API Management
- User-friendly interface of SAP SuccessFactors Learning to streamline training and speed employee readiness
- Holistic safety approach made possible with integration of the Employee Health & Safety app from Sodales
- Additional development tools from SAP Cloud Platform to support ongoing enterprise innovation
- Application localization made possible with SAP Translation Hub

## After: Value-Driven Results

- Real-time access to health and safety information, allowing managers to instantly identify gaps in training and potential equipment and site issues
- Increased operational efficiency, thanks to better training and streamlined safety management processes
- Greater employee well-being by maximizing safety in the workplace
- Higher customer satisfaction by streamlining site audits, inspections, and site observations

**“The Employee Health & Safety app – combined with the SAP SuccessFactors Learning solution, SAP Cloud Platform, and SAP Analytics solutions – supports behavior-based safety and predictive incident prevention.”**

Louis DeLoreto, Corporate Vice President of Schindler Corp Safety and Health, Schindler Group

**Schindler Group**  
Ebikon, Switzerland  
[www.schindler.com](http://www.schindler.com)

**Industry**  
Industrial machinery  
and components

**Products and Services**  
Elevators, walkways,  
and escalators

**Employees**  
60,000

**Revenue**  
SFr 10 billion (€8.36 billion)

**SAP® Solutions and Services**  
SAP® SuccessFactors® Learning solution, SAP Cloud Platform, SAP Leonardo methodology, SAP Web IDE, SAP Analytics Cloud solution, SAP Translation Hub application, SAP API Management technology, SAP HANA® services in the cloud, SAP Business Technology Platform

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